

Safety Issue Type: Recalls

February 14 2024 NHTSA Campaign Number: 24V110000

Fuel Leak from Fuel Tank Suction Pump Failure

A fuel leak in the presence of an ignition source increases the risk of a fire.

NHTSA Campaign Number 24V110000

Manufacturer Volkswagen Group of America, Inc.

Components FUEL SYSTEM, GASOLINE

Potential Number of Units Affected 261257

Summary

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain front-wheel drive 2015-2020 Audi A3 Sedan, 2015-2019 Audi A3 Cabriolet, 2019-2020 Volkswagen Jetta GLI, 2018 Golf Sportwagen GP, 2018-2019 Golf Sportwagen A7, 2015-2017 Golf Sportwagen, 2015-2020 Golf GTI, and 2015-2020 Golf A7 vehicles. Due to a problem with a suction jet pump seal inside the fuel tank, fuel may flow into the evaporative emissions (EVAP) system and possibly leak out of the charcoal canister.

Remedy

Dealers will replace the suction pump, free of charge. Interim owner notification letters explaining the safety risk were mailed April 10, 2024. A second notice will be sent once remedy parts become available. Owners may contact Volkswagen customer service at 1-800-893-5298 or Audi customer service at 1-800-253-2834. Volkswagen's numbers for this recall are VW: 20UF/Audi: 20YF. Vehicles that were previously recalled under 16V-647 will need to have the new remedy completed.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Affected Products (25)

Vehicle

MAKE	MODEL	YEAR
AUDI	A3	2015-2020
VOLKSWAGEN	GOLF	2015-2020
VOLKSWAGEN	GOLF SPORTWAGEN	2015-2019
VOLKSWAGEN	GTI	2015-2020
VOLKSWAGEN	JETTA	2019-2020

Associated Documents (8)

Defect Notice 573 Report

RCLRPT-24V110-9336.PDF 222.644KB

<https://static.nhtsa.gov/odi/rcl/2024/RCLRPT-24V110-9336.PDF>

pump. Vehicles included within recall 16V-647 are included within the scope of the warranty extensions. Should the suction jet pump installed as the remedy for recall 16V-647 fail, these vehicles will receive an improved suction jet pump in the new fuel tank. The warranty extension only applies to vehicles that experience the subject failure. Consumers received notification of the warranty extensions via mail.

ODI is opening this Recall Query (RQ) to assess the remedy repair effectiveness of recall 16V-647 and to fully assess the potential safety-related problems.

To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).